

PRESS RELEASE

CySEC finalises new rules on digital onboarding

NICOSIA, 6 August 2024 – The Cyprus Securities and Exchange Commission (CySEC) has published today a Policy Statement on the enhancement of the non-face-to-face customer onboarding process with electronic methods ([Policy Statement](#) or [PS-01-2024](#)) to outline its new rules on digital onboarding.

CySEC's Policy Statement has been finalised after taking into account the views expressed by stakeholders, in the context of the Public Consultation CP-02-2020, and the final version of the European Banking Authority Guidelines on the use of Remote Customer Onboarding Solutions under Article 13(1) of Directive (EU) 2015/849 that came into application in October 2023.

In a nutshell CySEC's approach includes the following:

- i. Obligated Entities within the meaning of the Prevention and Suppression of Money Laundering and Terrorist Financing Law of 2007 (Obligated Entities), may use remote onboarding solutions for the verification of identity of non-face-to-face customers, in accordance with a risk based approach;
- ii. Obligated Entities shall carry out a risk assessment, prior using remote onboarding solutions and notify the intention of such use to CySEC in advance;
- iii. A new term is introduced, namely that of '*identification document*' extending the scope of acceptable documents beyond reliance solely on passports;
- iv. The obligation to collect documents confirming the address of the customer is maintained. However, the confirmation of address when collecting copies of such original documents through remote onboarding solutions is now enabled.

Queries in relation to the content of this Policy Statement may be addressed to the Policy Department of CySEC at policy@cysec.gov.cy

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Press Office Contacts

For media information and interviews, please contact Eleni Nicolaou at enicolaou@cysec.gov.cy or Monica Elia at monica.elia@cysec.gov.cy